



RESTAURANT
CASE STUDY

WOODWORK CASE STUDY



THE RESTAURANT

Woodwork is a restaurant located in Edmonton, Alberta. Known for their cocktails and wood-fire cooking.



THEIR CHALLENGE

A way to handle shift trades and employee requests on-the-fly that didn't take too much effort or time.



THE SOLUTION

By transitioning to 7shifts for scheduling and time clocking Woodwork saved major time and money.

THE RESULTS



The weekly employee schedule that used to take 3-4 hours per week for 25 staff now takes the management at Woodwork a maximum of 15 minutes to complete. They now set aside 1 hour per month to create the schedules for the entire month ahead. Best of all, they don't need to consult any other sources of information, since employee availability info is all in 7shifts!

Quick setup, staff uptake and reporting meant Woodwork realized business benefits immediately.

Only a few months after opening, Woodwork was nominated as one of Canada's best new restaurants by Air Canada's En Route magazine and were recently named one of "Canada's 100 Best Restaurants" by Opentable.

Woodwork has been a 7shifts client for 2 years, but prior to that Ryder used Excel to build schedules and transferred everything to Google Calendar for an online reference. Shift trades and other employee requests were handled on-the-fly, which forced Ryder to be very involved.

"The whole thing was a pain. For any change I would have to go in, check availability spreadsheets, determine if it was possible to give someone a day off... It was very labour intensive to figure everything out," recalls Ryder.

“ I was amazed at how quickly everyone took to 7shifts. When you’re bringing in a new tool the worry is ‘are people going to actually use it?’ When I brought it out and told everyone about it, it took 48 hours for staff to embrace. People were in love with it. I was shocked. It was great.”



Searching for a solution

When staff scheduling began taking up too much of his time Ryder searched for a solution and tried out about 6 different software products. He set up a few employees and made mock schedules to get a feel for how they worked.

The last one he tried was 7shifts and by the time he had his employees imported and mock schedule set up, his next week was already scheduled. His first thought was “I guess this is the one.” Over the next month when staff request time off, etc, all I needed to do was move a shift here, move a shift there. It’s completely pain free. So easy.”

Unexpected Benefits

One way Woodwork keep their employee retention high is by leaving all service staff

“ The biggest benefit to being a 7shifts client is the people behind 7shifts. When you call, you definitely get the sense you’re talking to someone who can make a difference to what you require help with.”

on the schedule in 7shifts, no matter how complicated or dynamic the individual’s schedule is. This way they are still able to pick up shifts here and there when they’re available, but not be committed to the schedule.

As a result, Woodwork has only had to hire only 1 or 2 service staff a year! “The schedule setup makes it possible for us to hang onto team members and makes it easy for us to make the most of their knowledge and abilities.

Woodwork recently began using the 7punches time clocking feature in addition to 7shifts scheduling and are



already reaping the benefits. Keeping a closer eye on labour budgeting, Ryder mentions it’s pretty evident this early on they will realize cost savings as a result.

“The time it took to export labour reports from our Pixelpoint POS and combine them to get basic payroll information seemed excessive. 7shifts can produce the complete reports I need on demand, so it’s now saving us a lot of time and energy at the end of the payroll cycle too” says Ryder.

All of this helps Woodwork keep on eye on their bottom line and other other on their customers!